Frequently Asked Retiree Enrollment Change Period Questions

- When is the enrollment change period for retirees? Monday, October 23, 2017 – Friday, November 3, 2017
- What do I do if I am not changing anything? There is nothing for you to do. Your benefits will continue for 2018.
- What kind of changes can I make during this period?
 - Change between medical plans
 - Change tiers (for example: move from family to Retiree+1 or Retiree only)
 - Cancellation of coverage
- What do I do if I would like to cancel my benefits? You can cancel your retiree benefit at any time. This request must be submitted in writing and will be processed according to the receipt of your request.
- **Can I participate in dental and vision without medical?** No. You must have medical in order to continue with dental and vision.
- Can I add a benefit such as life insurance, dental and vision during this period? No. Benefits can not be added (per Board policy). Should you cancel medical, dental vision and/or life benefits you will NOT be allowed to reinstate coverage at any time (even if you and/or a dependent lose coverage elsewhere or if coverage is cancelled for any reason (including non-payment).
- **Can I add a dependent during this period?** No. If dependents are not currently participating on your plan, they can not be added (per Board policy).
- How do I make changes to my plan? Complete the application and return it to the Employee Benefits Department by the deadline – Friday, November 3, 2017

<u>Forms can be mailed</u>: Employee Benefits – Barnes Building, Room 108 160 S. Hollywood St. Memphis, TN 38112

Forms can be faxed: 901-416-6463

• What do I do if I would like to update my beneficiary information? Beneficiary forms are available in the Benefits office or can be mailed to you upon your request. This request must be submitted in writing.

- If I am under 65 what medical plans can I participate in?
 - OAP in Network Plus plan
 - OAP Basic plan
 - Choice Fund HRA plan

• If I am over 65 what medical plans can I participate in?

- o Medicare Surround & Part D prescription drug plan
- o Medicare Advantage (Medicare replacement plan) for TN & MS only

• Are there any meetings scheduled for retirees?

An optional Post-65 meeting will be provided to explain the two supplemental plans and answer any questions. The meeting will be held Wednesday, October 25th.

- Post-65 Retirees Last Names A-K from 9:00 12:00
- Post-65 Retirees Last Names L-Z from 2:00 5:00

• Will there be a cost increase for the retiree medical benefits?

The Post-65 Medicare Surround plan was the only plan with a slight cost increase due to the rise up in medicare Part D specialty drugs – this drives up the employee cost.

There was not a cost increase for the Medicare Advantage plan because it is a managed plan. There is a smaller population of retirees in this plan and this plan receives network discounts and has lower risks.

• What type of retiree changes will there be for the 2018 benefits?

- There are <u>no</u> benefit changes or premium increases for the Pre-65 medical plans for 2018
- There is a slight premium increase for Post-65 Medicare Surround and Part D Prescription drug plan
- There is <u>no</u> premium increase for the Post-65 Medicare Advantage plan
- There are <u>no</u> benefit changes or premium increases in the dental and vision plan for 2018
- The ER copay for the Medicare Advantage plan changed from \$50 to \$100 (waived if admitted)
- Retirees will not receive a new medical card unless they are on the Medicare Advantage plan (because of the ER copay change)